

# Commitment to Service

Weaver Fuels, a family owned business born out of the 1930 Depression, is poised to meet the challenges of the 21st century by continuing its tradition of service to its customers. Based at 1008 Sumner Avenue in Allentown, PA, the fuel oil, heating, and air conditioning. Company is owned by brothers David and Larry Oswald. The company's founder was the Oswald's grandfather, Ralph D. Weaver, who had opened his business over 70 years ago by selling coal, the principal fuel residents used to heat their homes. Choosing to "remain small by choice," David Oswald said the company has enjoyed a strong bond over the years with its customers and employees. Weaver Fuels takes pride in offering our customers outstanding service and fuel delivery at competitive prices.



# Service Plan Value



Service plans ensure that you will receive professional preventive maintenance for your oil burner and fuel oil tank. An oil burner cleaning, which is included in each of our plans, will increase your heating efficiency and allow you to save on heating costs. Our plans have been designed to be economical and a good value. The purpose of the plans is to keep your heating and hot water systems working at peak efficiency and to keep critical parts maintained. To avoid the risk of expensive repairs take advantage of one of our service plans. Each plan offers a different level of protection and peace of mind.

## Comfort Plan \$274.95 (w/TankSure®) \$224.95 (w/o TankSure®)

- 10-point Oil Burner Tune-Up**
1. Test and regulate all burner and safety controls
  2. Clean or replace fuel oil strainers
  3. Replace Nozzle
  4. Check and adjust ignition system
  5. Vacuum furnace/boiler and smoke pipe to chimney
  6. Check and lubricate motors
  7. Replace oil filter cartridge
  8. Inspect combustion chamber
  9. Adjust heating unit to maximum efficiency
  10. Perform an efficiency combustion test

- 24-Hour Emergency Service**
- This service is available 24 hours a day, seven days a week to Comfort Plan customers.

- TankSure® Program**
- Please refer to the description in our Maximum Protection Plan

- Parts & Labor Coverage**
- Weaver Fuels will repair or replace during the life of this agreement, at no extra charge to our customer, any of the following parts which may become defective due to normal use or wear and tear.
- **Controls**  
AquaStat • Low Limit Control • Cad Cell Control • Primary Control • Circuit Breaker • Reverse AquaStat • Circulator Control • Stack Control • Draft Regulator • Emergency Switch • Thermostat (standard low voltage, batteries & battery service not included) • Fuses • High Limit Control • Triple AquaStat
  - **Warm Air System**  
Air Filter • Blower Belt • Blower Motor • Fan Control • Limit Control (NOTE: Due to obsolescence of equipment and scarcity of parts, belt drive blower parts will no longer be covered.)
  - **Hot Water Systems (Main Zone Only- Additional Zones \$95 Each)**  
Circular Coupling • Circular Motor Mounts • Circular Motor • Circular Wicking
  - **Fuel Supply Parts**  
Firomatic Burner Valve • Fuel Pump Bleeder • Firomatic Tank Valve • Fuel Pump Seal • Flare Fittings • Fuel Pump Strainer • Fuel Filter Cartridge • Oil Line (exposed) • Fuel Filter Complete • Oil Line Fittings • Fuel Pump
  - **Burner Replacement Parts**  
Burner Blast Tube • High Voltage Wiring • Burner Coupling • Ignition Transformer • Burner Flange Gasket • Low Voltage Wiring (exposed) • Burner Motor • Buss Bar • Low Voltage Transformer • Cad Cell Assembly • Nozzle • Cad Cell Eye • Nozzle Adapter • Electrodes • Nozzle Line • End Cone • Transformer Leads
  - **Other**  
Anti-Hum Device • Total Tune -Up (see General Conditions) • Smoke Pipe • Tank Gauge • Tank Whistle
  - **Customer Loyalty Rewards**  
\$50 per Year- up to \$500 Total

## Maximum Protection Plan \$349.95 (w/TankSure®) \$299.95 (w/o TankSure®)

- 10-point Oil Burner Tune-Up**
- Please refer to the list in our Comfort Plan.
- 24-Hour Emergency Service**
- This service is available 24 hours a day, seven days a week to Comfort Plan customers.
- Maximum Parts & Labor Coverage**
- The Maximum Protection Plan included everything in the Comfort Plan plus the significant addition of the following major Parts, services and dollar allowances:
- **Parts (Main Zone Only- Additional Zones \$95 Each)**  
Air Eliminator • Expansion Tank • Air Vents • Firomatic Valve • Automatic Water Feeder • Flow Valve • Backflow Preventer • Gauge Glass • Heating Pipes • Pressure/Temperature Gauge • Boiler Insulation • Mixing Valve • Boiler Valves • Purge Valve • Circulator Bearing Assembly • Radiator Valves • Relief Valve • Circulator Flanges • Zone Valve Powerhead • Circulator Flange Gaskets • Zone Valve Relay • Combustion Chamber
  - **Services**  
Adjusting Boiler Pressure • Adjusting water Temperature • Repairing heating related water leaks • Adjusting water Level • Venting of baseboards or radiators



### AVAILABLE WITH BOTH SERVICE PLANS!

Our TankSure® Program enables us to evaluate the safety and integrity of your oil tank. This is important for you and your investment in your home. We strongly recommend that all our customers enroll today!

- **\$1,000 Tank Replacement Payment**
- **An Annual Tank Test Using an EPA-Approved Testing Technology**

**If your service plan does not currently include the TankSure® Program, we strongly encourage you to sign up today by sending in the reply card below or calling our office at (610)435-9657.**

### Yes, I would like to sign up for:

- UPGRADE MY CURRENT PLAN TO INCLUDE THE TANKSURE® PROGRAM**
- Comfort Plan ( with TankSure® program) \$274.95**
- Comfort Plan ( without TankSure® program\*) \$224.95**
- Maximum Protection Plan ( with TankSure® program) \$349.95**
- Maximum Protection Plan ( without TankSure® program\*) \$299.95**
- TankSure® \$52.00**
- Oil Fired Water Heater Plan (does not include tank) \$119.95**
- Additional Zones \$95.00 x the number of zones = \_\_\_\_\_**

### ALL SERVICE PLANS CAN BE ADDED TO OUR BUDGET PLANS!

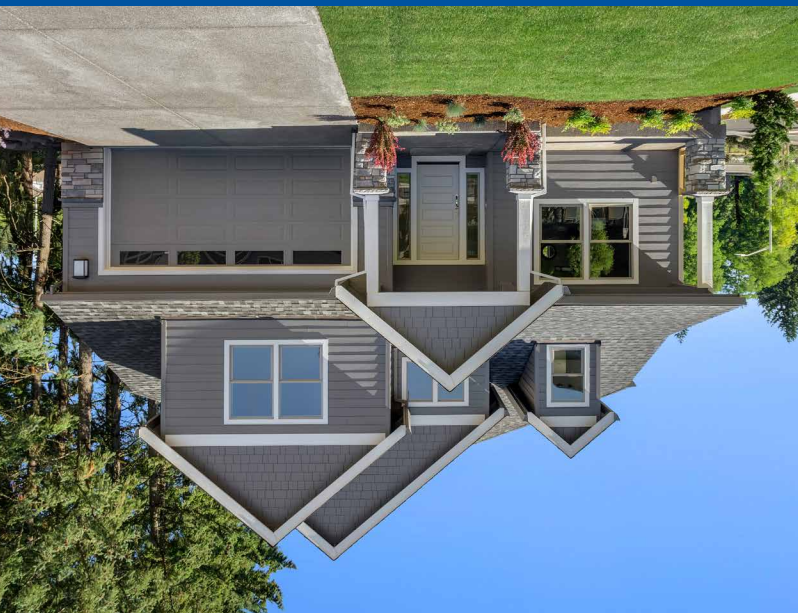
Please Print:  
 Name \_\_\_\_\_  
 Address \_\_\_\_\_  
 City \_\_\_\_\_ State \_\_\_\_\_ Zip code \_\_\_\_\_  
 Home Phone \_\_\_\_\_ Daytime Phone \_\_\_\_\_

### Clip and Mail

**Weaver Fuels' TankSure® Program was developed for our customers with our commitment to the environment in mind.**

\* I understand that I will be responsible for any and all costs associated with my oil tank. Before you schedule maintenance please remove all items from the area surrounding your oil burner and tank. The entire heating system including tank must be accessible for our technicians. Enrollment in the TankSure® program is contingent upon the customer's tank passing an initial ultrasonic and visual inspection. While we cannot guarantee the prevention of a leak or other failure of your tank, we are providing this new service with the hope that by testing and monitoring, we can offer a long-term proactive replacement program for our customers.





- **PROTECT YOUR HEATING EQUIPMENT**
- **WHOLE SYSTEM PROTECTION**
- **BETTER EFFICIENCY TO SAVE YOU MONEY**
- **SAFETY FOR YOUR FAMILY**
- **SAVE ON HEATING COSTS!**



## Customer Benefits and Services

### Automatic delivery

With a sophisticated monitoring system, we can track your fuel usage and predict your need based on weather patterns. Utilizing this system, we are able to automatically deliver your fuel when you need it. Be worry free that we will keep you supplied with home heating fuel!

### Loyalty Credits (Both Plans)

It is our goal to reward our loyal customers. You earn \$50 for each year you purchased a Service Plan (up to a total of \$500 during your lifetime as our customer). You can use a portion of these credits toward the purchase of a variety of heating and cooling equipment; the figures below show how much can be used for any one item. Credits are not transferable. They have value only as a credit toward the following equipment purchased from Weaver by Weaver customers.

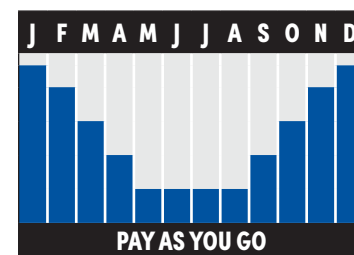
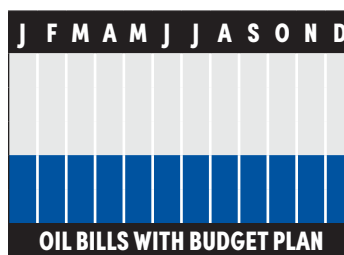
- ▶ **Boiler \$500**
- ▶ **Furnace \$300**
- ▶ **Water Heater \$100**
- ▶ **Burner \$100**

### Pre-Pay Plan

Our Pre-Pay Plan is for customers who prefer to lock in their fuel costs at a specific price. By paying for your fuel in advance, the price can be fixed on the amount of gallons you choose to order.

### 12-Month Budget Plan

Fuel prices may go up or down. Winter temperatures can set records. And there's really no way to predict what weather each year may bring. That's why we've developed a plan that will make things easy for you. Our 12 month Budget plan lets you spread your heating costs into smaller, predictable payments.



### Weaver Fuels' General Conditions and Exclusions.

- A tune-up will be performed once during the Service Plan term, during regular working hours, as scheduled by our service department. We will:
  - Replace oil filter cartridge and burner nozzle, if necessary
  - Clean and check electrodes and nozzle assembly
  - Oil all motors on burner, fans and circulators
  - Safety Check all operating controls
  - Inspect combustion chamber
  - Vacuum interior of boiler (or furnace) and smoke pipe, including chimney base if necessary
  - Adjust system for maximum efficiency and perform combustion efficiency test to check results
- Labor is covered only for repair and replacement of listed parts. For all other work, labor will be charged at our normal hourly rates.
- Exclusions: This agreement does not cover parts or labor, secondary or consequential damages, when failure is due to:
  - Inadequate boiler room ventilation
  - Lack of oil when delivery has been delayed due to delinquency in payments or when customer is not on automatic delivery
  - Failure of customer to maintain proper boiler water level
  - Emergency switch in "off" position
  - Any parts not expressly included in this plan, or defective or obsolete parts
  - Vacant or unattended premises
  - Changes in oil consumption
  - Piping not related to the heating system. Fuel flow problems with outdoor, above ground storage tanks.
- This agreement does not cover electronic air cleaners; electrostatic air filters; power venter; humidifier; domestic hot water coil and cleaning; indirect water heater; draft inducer; mechanical or electric water feeder; low water cut off; water heater tanks; steam piping; domestic plumbing; domestic wiring; cooling equipment; repair or replacement of obsolete parts which are not available through regular sources of supply; any system located on rooftops, in crawl spaces, or in other locations that present unusual difficulty in servicing; or any work which requires us to expose concealed piping, duct work, or oil lines for repair.
- This agreement will be void if: all fuel oil requirements are not purchased exclusively from Weaver Fuels; if customer cancels automatic delivery status; if customer procures heating equipment service or has equipment installed from any other person other than an employee of Weaver Fuels; if initial payment for plan is not received in 30 days of the plan start date; or if customer fails to maintain an acceptable credit rating. In the event of cancellation, no refunds will be made on any fraction of a year for any unused portion of the plan.
- This agreement does not cover damage caused by power interruptions, wars, acts of God, accidents, fire damage, flooding or other water damage, freezing, government regulations, strikes, riots etc... Except that which is caused by ordinary wear and tear. **SERVICE HOURS – During the life of this agreement. Weaver Fuels will provide dependable, prompt emergency service seven days a week, 365 days a year. All other service will be performed during normal working hours, Mon-Fri, 8am-4:30pm**

- There shall be no liability for any reason on the part of Weaver Fuels for work done by anyone else, unless such person is authorized in writing by us to perform to such work or furnish parts. Weaver Fuels shall not be held responsible for any damage or injury caused by failure or delay in performing services when such a failure or delay is due to causes beyond our control.
- Customer and Weaver Fuels agree that there are no promises, terms, conditions, or obligations between the parties which are not already contained in this plan. Statements made by sales personnel which are not contained in this plan have not been relied upon by customer and are not party to this plan.
- Fuel tank allowance applies to any residential above ground heating oil storage tank. Customer shall be responsible for the condition and maintenance of the fuel oil tank. Weaver Fuels assumes no liability for same, this plan does not insure against tank leakage or any damages to persons or property, the atmosphere, any water course or body of water resulting from tank leakage. This plan does not cover any installation cleanup, removal, remedial, or other costs of compliance with any environmental or other laws, rules or regulations. Weaver Fuels shall not be liable to render any services for which it is not licensed. In no event shall Weaver Fuels' liability for any such damages exceed the allowance of the service plan purchased. Customer is responsible for compliance with all laws requiring notice to government agencies or official in the event of a leak from the fuel tank.
- Weaver Fuels reserves the right to reject any equipment from coverage should the inspecting service technician find it to be unacceptable.
- The length of this Agreement is one year from date of acceptance. It will automatically renew at that time unless we are notified of cancellation in writing 30 days prior. Renewed plans are subject to price and coverage changes.
- If a customer moves, this plan may be assigned to the new owners, provided the new owners agree in writing to assume this plan, all customer's outstanding bills are paid, and customer give Weaver Fuels written notice at least 10 days before closing.
- In addition, the Service Plan may include the TankSure® Program which provides a tank testing service and the TankSure® Limited Warranty. An ultrasonic tank test will be performed by our technician before your tank can be accepted for enrollment in the TankSure® Program. While we cannot guarantee the prevention of a leak or other failure of your tank, we are providing these new services with the hope that by testing and monitoring, we are offering a long-term proactive tank replacement program for our customers. We recommend that an annual test of your fuel tank performed. If a tank leak occurs due to corrosion once you are on the program, if a tank leak occurs due to a manufacturer's defect or if a non-leaking tank is identified for proactive replacement by the TankSure® Tank Analysis Software the Company will pay up to \$1,000 toward the replacement of your tank in accordance with the terms of the TankSure® Program Limited Warranty. A Warranty Certificate will be provided to you.

\* Emergency service constitutes: NO HEAT, SERIOUS FUEL LEAKS, OR DANGEROUS SITUATIONS.

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**Weaver Fuels**  
 1008 Sumner Avenue  
 Allentown, PA 18102